

## **Frequently asked Questions?**

### **How does automated waste collection work?**

1. By 7:00 a.m. on collection day residents wheel their automated bins to the designated collection area.
2. The bin is emptied by the garbage truck that is equipped with a special arm that picks up the bin, empties it on into the truck and then returns the bin to its original position.
3. Residents then return their bin to a storage area on their property until the next collection day.

### **How will the bins be distributed?**

If you are moving into a newly constructed home, call the Town Office to set up your utility account. At that time the Public Works Department will be advised to deliver a bin to your residence.

### **Here is your New Automated Collection Bin**

How the Town of Black Diamond Automated Waste Collection Works?

- Please place your bin at your pick-up location out front by 7:00 a.m. on your collection day.
- Collection day will remain on the same weekday, "Thursday" except on designated streets, "Friday".
- Keep litter in its place, bag and tie all your household waste. Small grocery bags do not have to be placed into a standard garbage bag for use with the bin program. Any style of bag will do.
- All your waste must fit in the bin and the lid must close. No additional waste will be collected.
- Be a good neighbor and bring your bin home by the end of collection day.



## **How the Town of Black Diamond Automatic Waste Collection Works!**



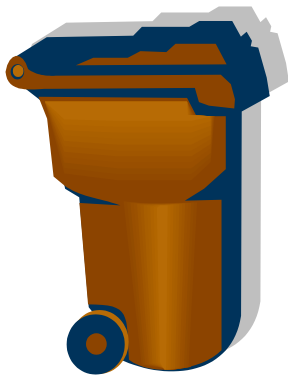
## PICK UP INSTRUCTIONS

### OR.....

If your new home is a re-sell, check to make sure the previous owners left the bin behind. All existing homes were issued a bin which remains with the property at time of sale. If it is not there call the Town Office to make arrangements to purchase a new one.

### WHO IS RESPONSIBLE FOR THE MAINTENANCE OF THE BINS?

Residents are responsible for routine maintenance such as keeping the bins clean, removing the bins from the street after collection and storing the bins in a safe place. If the bin is damaged, lost or stolen it will be the responsibility of the home owner to replace it at their cost.



### PARK IT

Place your bin on the street, with the wheels against the curb. If there is no curb, place the bin just off the street or on the shoulder.

### SPACE IT

Leave at least 1 meter/3 feet of clearance between the bin and any obstacles such as parked cars, poles, mailboxes, etc.

### POINT IT

The arrows on the bin lid must point to the centre of the street.



For more information

Regarding the automatic waste collection

Call the Town Office @ 933-4348

Office Fax # 933-5865

Email: [info@town.blackdiamond.ab.ca](mailto:info@town.blackdiamond.ab.ca)

301 Centre Ave. West